Success with Starfish

First time, full-time students who received academic feedback through Starfish, were retained on average 14% higher than those students who received no academic feedback.

**Starfish**  
Fall 2016  
650 Total Number of Students Tracked in Starfish  
592 Total Number of Retained Students  
Starfish student retention rate was 14.9% better than the untracked student retention rate.

**Starfish**  
Fall 2017  
681 Total Number of Students Tracked in Starfish  
617 Total Number of Retained Students  
Starfish student retention rate was 13.1% better than the untracked student retention rate.

**Starfish Activity**  
January 2017 - December 2017  
- Nearly 19,000 flags were raised  
- Almost 8,000 kudos were shared with students  
- 144% increase in number of students receiving alerts since 2014.

**Faculty Feedback**  
- It’s a way to reach them outside of the course and connect them to services.  
- I get excited to see students expressing their appreciation for kudos.  
- The follow up to a Starfish flag from SUNY Broome staff was diligent and overall outstanding.

**Student Feedback**  
- Starfish has been keeping me updated. I love it!  
- I wish my teachers used this more. It worked for me.  
- Starfish makes it easy to schedule appointments with my Advisor.  
- Making an appointment was very useful and easy. Thanks!