

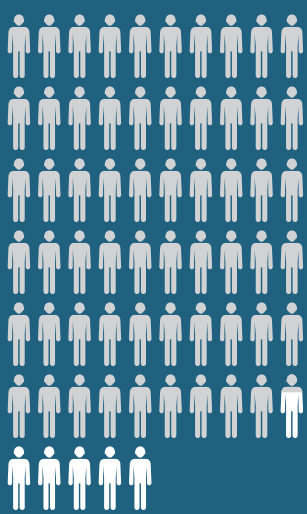
Success with



Starfish

First time, full-time students who received academic feedback through Starfish, were retained on average 14% higher than those students who received no academic feedback.

Starfish | Fall 2016

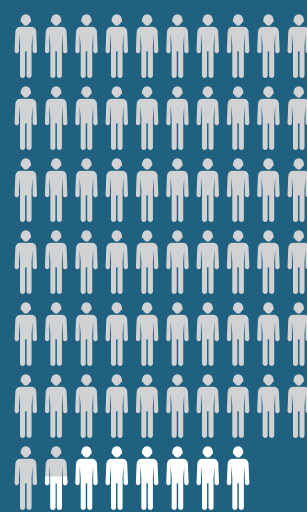


650
Total Number of Students Tracked in Starfish

592
Total Number of Retained Students

Starfish student retention rate was 14.9% better than the untracked student retention rate.

Starfish | Fall 2017

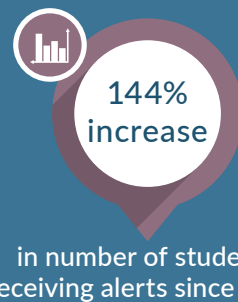


681
Total Number of Students Tracked in Starfish

617
Total Number of Retained Students

Starfish student retention rate was 13.1% better than the untracked student retention rate.

Starfish Activity January 2017 - December 2017



SUNY Broome is unique in that our instructors connect by Kudos more frequently than other Starfish institutions.

Faculty Feedback

“It’s a way to reach them outside of the course and connect them to services.”

“I get excited to see students expressing their appreciation for kudos.”

“The follow up to a Starfish flag from SUNY Broome staff was diligent and overall outstanding.”

Student Feedback

“Starfish has been keeping me updated. I love it!”

“I wish my teachers used this more. It worked for me.”

“Starfish makes it easy to schedule appointments with my Advisor.”

“Making an appointment was very useful and easy. Thanks!”



Starfish • Student Success Network

SUNY BROOME

WWW.SUNYBROOME.EDU/STARFISH